

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE TARIFF FILING OF SOUTH CENTRAL BELL)
TELEPHONE COMPANY TO INTRODUCE CALLER ID) CASE NO. 91-218

O R D E R

IT IS ORDERED that South Central Bell Telephone Company ("South Central Bell") and GTE South Incorporated ("GTE South") shall file the original and 12 copies of the following information with the Commission by March 19, 1992 with a copy to all parties of record. Each copy of the data requested should be placed in a bound volume with each item tabbed. When a number of sheets are required for an item, each sheet should be appropriately indexed, for example, Item 1(a), Sheet 2 of 6. Include with each response the name of the witness who will be responsible for responding to questions relating to the information provided. Careful attention should be given to copied material to ensure that it is legible. Where information requested herein has been provided along with the original application, in the format requested herein, reference may be made to the specific location of said information in responding to this information request. When applicable, the information requested herein should be provided for total company operations and jurisdictional operations, separately.

1. Identify all services provided by South Central Bell and GTE South where the calling number is delivered to the called number.

2. For those services where the calling number is delivered, are unlisted and nonpublished numbers delivered? Are law enforcement and abuse shelter numbers delivered?

3. Does a subscriber have the option of not having the calling number delivered for any services listed in response to Item 1 above.

4. Has South Central Bell considered offering a service similar to GTE South's Protected Number Service? Will the potential shortage of telephone numbers be aggravated by offering a service like Protected Number Service?

5. a. Can per-line blocking be provided to all subscribers with nonpublished or unlisted service?

b. Could this be done automatically in conjunction with the provision of nonpublished or unlisted service?

c. If not, what are the technical or other difficulties in providing per-line blocking as part of unpublished or unlisted service?

6. South Central Bell and GTE South have referenced a phenomenon called the toggle effect.

a. Does this phenomenon always occur where there is both per-line blocking and per-call blocking on an access line? Is there any way to correct or circumvent this phenomenon in the network? Fully explain the response.

b. Does the toggle effect only occur with specific switches such as the Northern Telecom DMS series?

c. What percentage of your switches would produce the toggle effect? What percentage of your access lines are serviced by switches which produce the toggle effect?

d. How have you dealt with the toggle effect in other jurisdictions?

7. Is per-call blocking effective for businesses that utilize a rotary hunt group?

8. Can per-call blocking or per-line blocking be cancelled by the called entity? For example, can businesses cancel the per-call blocking feature on incoming calls, thus enabling the calling party's number to be delivered to them?

9. Describe fully the provision of per-line blocking in other jurisdictions in which you operate.

a. What has been the demand for per-line blocking?

b. Have any studies been done showing demand for per-line blocking based on types of subscribers? For example, what is the demand for per-line blocking from law enforcement agencies and abuse shelters? What is the demand for per-line blocking from non-published and unlisted subscribers?

c. What is the price and cost of per-line blocking?

d. Are there any other jurisdictions where per-line blocking is offered free to the end-user?

IT IS FURTHER ORDERED that a hearing shall be held on April 14, 1992, at 10:00 a.m., Eastern Standard Time, in Hearing Room 1 of the Commission's offices at 730 Schenkel Lane, Frankfort, Kentucky.

Done at Frankfort, Kentucky, this 5th day of March, 1992.

PUBLIC SERVICE COMMISSION


For the Commission

ATTEST:


Executive Director